

This Page Is Inserted by IFW Operations  
and is not a part of the Official Record

## **BEST AVAILABLE IMAGES**

Defective images within this document are accurate representations of the original documents submitted by the applicant.

Defects in the images may include (but are not limited to):

- BLACK BORDERS
- TEXT CUT OFF AT TOP, BOTTOM OR SIDES
- FADED TEXT
- ILLEGIBLE TEXT
- SKEWED/SLANTED IMAGES
- COLORED PHOTOS
- BLACK OR VERY BLACK AND WHITE DARK PHOTOS
- GRAY SCALE DOCUMENTS

**IMAGES ARE BEST AVAILABLE COPY.**

As rescanning documents *will not* correct images,  
please do not report the images to the  
**Image Problem Mailbox.**

**CLAIMS**

1. A method for managing medical care of multiple clients outside of a medical facility, comprising the steps of:

- 5           a)     accepting reservations from at least two clients;
- b)     bundling the clients having a reservation period and located in a close geographic location into a quantum bundle;
- c)     providing an accommodation outside of a medical facility for each bundle of clients;
- 10           d)     providing clinical services to the bundle of clients.

2. The method as claimed in claim 1, wherein the reservation period for each client in the bundle of clients is overlapping in time.

15           3. The method as claimed in claim 1, further comprising the step of providing concierge services.

             4. The method as claimed in claim 3, wherein the step of providing concierge services includes providing transportation to the accommodation from a medical facility.

20

5. The method as claimed in claim 3, wherein the step of providing the concierge services includes providing medical travel escorts.

25           6. The method as claimed in claim 3, wherein the step of providing the concierge services includes providing vehicle travel reservations.

             7. The method as claimed in claim 3, further comprising the step of coordinating billing of the concierge services to the bundle of clients.

30

8. The method as claimed in claim 1, further comprising the step of providing a default treatment protocol for at least one client.
- 5 9. The method as claimed in claim 8, further comprising the step of modifying the default treatment protocol in response to a medical status of the client.
- 10 10. The method as claimed in claim 1, further comprising the step of coordinating billing of the accommodation to the bundle of clients.
- 11 11. The method as claimed in claim 1, further comprising the step of coordinating billing of the clinical services to the bundle of clients.
- 15 12. The method as claimed in claim 1, wherein the step of providing clinical services includes providing at least one duty nurse servicing a bundle of clients in the bundle accommodation.
- 20 13. The method as claimed in claim 1, further comprising restocking a central supply of materiel in response to the clinical services provided.
- 25 14. The method as claimed in claim 1, further comprising the step of recording medical status information of the client in an electronic database.
- 30 15. The method as claimed in claim 14, further comprising the step of providing access to the medical status information to a physician having responsibility to the client.
16. The method as claimed in claim 14, further comprising the step of providing access to the medical status information to a third party provider of the client.

17. The method as claimed in claim 1, wherein the accommodation is a short-term guest based accommodation.
- 5 18. The method as claimed in claim 17, wherein the step of providing the accommodation includes modifying a standard hotel room for the client.
- 10 19. The method as claimed in claim 1, wherein the step of providing clinical services includes providing rehabilitation therapy services in a facility of the accommodation.
20. A method for automating services for medical care of clients outside of a medical facility, comprising the steps of:
- a) accepting reservations for an offered package of services;
  - b) receiving reservation information from the client;
  - 15 c) automatically storing the reservation information in an electronic client database;
  - d) scheduling accommodation services; and
  - e) electronically scheduling clinical services.
- 20 21. The method as claimed in claim 20, further comprising the step of electronically scheduling concierge services.
22. The method as claimed in claim 21, wherein the client has access to electronically order concierge services over the Internet .
- 25 23. The method as claimed in claim 20, further comprising the step of automatically bundling reservations into a single accommodation in response to reservation information.
- 30 24. The method as claimed in claim 20, further comprising the steps of receiving client medical information and storing the medical information in the client database.

25. The method as claimed in claim 24, wherein the step of receiving client medical information includes transmitting the medical information from a remote location to the client database.
- 5 26. The method as claimed in claim 24, further comprising the step of allowing Internet access to the client database.
27. The method as claimed in claim 26, wherein access to particular information within the client database is limited with password protection to authorized parties.
- 10 28. The method as claimed in claim 27, wherein a third party administrator has access to patient medical status and clinical services information.
- 15 29. The method as claimed in claim 27, wherein a physician has access to patient medical status and clinical services information.
- 20 30. The method as claimed in claim 29, further comprising the step of electronically scheduling further clinical services by the physician in response to the patient medical status information.
31. The method as claimed in claim 27, wherein the client has access to patient medical status information.
- 25 32. The method as claimed in claim 20, further comprising the step of automatically calculating the cost for services provided.
- 30 33. The method as claimed in claim 20, wherein the step of receiving reservation information is through an electronic template.

34. The method as claimed in claim 33, wherein the step of receiving reservation information includes the steps of prompting a user to input data and selecting a next prompt in response to data input by the user.

5 35. A system for automating services for medical care of clients outside of a medical facility, comprising the steps of:

- a) accepting reservations for an offered set of services;
- b) receiving reservation information from the client;
- c) automatically storing the reservation information in a computer based  
10 client database;
- d) automatically scheduling accommodation services; and
- e) automatically scheduling clinical services.

15 36. A method for providing interim care to hospital patients before final discharge, comprising the steps of:

- a) outsourcing hospital patient interim accommodation to non-medical accommodations before final discharge;
- b) outsourcing clinical services for medical treatment of the hospital patient;
- c) providing accommodation services for the patient at a non-medical  
20 accommodation; and
- d) providing clinical services to the patient at the none-medical accommodation.

25 37. The method as claimed in claim 36, wherein the hospital patient includes a plurality of patients.

38. The method as claimed in claim 36, further comprising transferring the patient from the medical facility to the accommodation with a supervising professional medical escort.

30 39. The method as claimed in claim 36, wherein after the step of providing medical services to the patient, the method further comprises the step of facilitating

final discharge from the hospital.

40. The method as claimed in claim 36, wherein the non-medical accommodations include short term guest based accommodations located proximate the hospital.

41. The method as claimed in claim 36, wherein the step of outsourcing interim accommodation and outsourcing clinical services are mandated by a third party administrator.

42. The method as claimed in claim 36, wherein the steps of providing accommodations services and providing clinical services are provided at a lower overhead cost than accommodation and clinical services in a hospital.

43. A method for providing supervised medical transportation, comprising the steps of:

- a) providing vehicular travel for a client from a pick-up point to a drop off point;
- b) providing an accompanying medical personnel from the pick up point to the drop off point;
- c) providing clinical services at the drop off point by the accompanying medical personnel;
- d) providing personal concierge services at the drop off point by the accompanying medical personnel.

44. The method as claimed in claim 43, wherein the drop off point is a medical facility.

45. The method as claimed in claim 43, wherein the pick up point is a medical facility.

46. The method as claimed in claim 43, wherein the step of providing vehicular travel is repeated for multiple pick up points and drop off points for a single client.
- 5 47. The method as claimed in claim 43, wherein a pick up point is the patient's home.
48. The method as claimed in claim 43, further comprising the steps of accepting discharge responsibility for the patient from the hospital.
- 10 49. The method as claimed in claim 43, wherein the steps of providing vehicular travel and providing accompanying medical personnel are provided as a loss leader to at least one of the accommodation, concierge, and clinical services.
- 15 50. A computer program product comprising:  
a computer-readable medium; and  
computer program instruction stored on the computer-readable medium, wherein the computer program instructions, when executed by a computer, direct the computer to  
20 perform a method for:
- a) receiving a reservation from a client for care;
  - b) storing reservation information in a services database;
  - c) storing client information in a client database;
  - d) scheduling provision of clinical services for the client;
  - 25 e) providing clinical services to the client; and
  - f) storing services information in a services database;
  - g) storing medical status information of the client in a client database.
- 30 51. The computer program product as claimed in claim 50, further comprising the step of accessing a care processor with at least one method manager from a remote location.



52. The computer program product as claimed in claim 50, further comprising the step of automatically scheduling provision of concierge services.
53. The computer program product as claimed in claim 50, further comprising the step of automatically scheduling provision of accommodation services.
54. The computer program product as claimed in claim 50, further comprising the step of accessing the stored patient information by a physician from a remote location.
55. The computer program product as claimed in claim 50, further comprising the step of accessing the stored patient information by a third party provider of the client from a remote location.
56. The computer program product as claimed in claim 50, further comprising the step of protecting accessibility of the patient information with a password.
57. The computer program product as claimed in claim 56, further comprising the step of segmenting the patient information such that different passwords are required for different sections of patient data.
58. The computer program product as claimed in claim 50, further comprising the step of automatically computing an after-care bill for the client in response to the services rendered.
59. The computer program product as claimed in claim 58, further comprising the step of transmitting the after-care bill to a local physician to be encompassed in a bill of services from the local physician.

60. The computer program product as claimed in claim 50, further comprising the steps of automatically tracking the materiel used to provide the services and calculating the materials required to restock the material used in an inventory to provide the services.

5

61. The computer program product as claimed in claim 50, wherein the step of providing clinical services includes electronically recording nurse notes of patient medical status.

10

62. The computer program product as claimed in claim 61, wherein the step of providing clinical services includes transmitting the nurse notes to the care processor.

15

63. The computer program product as claimed in claim 50, further comprising the steps of automatically calculating incentives for referrals of clients.